

Appendix 3

Introduction

Flintshire County Council is undertaking a public consultation to engage with residents on the current and future waste services. Feedback is required on how residents currently use the service provided, what restricts a person's ability to recycle and what we could do to make sure recycling performance is maximised into the future.

Please take this opportunity to complete this short questionnaire to have your say.

Please provide POST CODE:

Consultation Questions

1. Which statement best describes how much you currently recycle?
 - I recycle everything that can be recycled
 - I recycle a lot but not everything that can be recycled
 - I recycle a little
 - I do not currently recycle, but I intend to start
 - I do not currently recycle and do not intend to start

2. How often do you use the following collection services:

Recycling (paper/card/plastic/tins/glass)

Food waste

Garden Waste

Batteries

Waste

Bulky waste

Options: Every Week/Every fortnight/Once a Month/A few times a year/Never

3. On average, how full are your containers and black bins on your collection day?

Recycling (paper/card/plastic/tins/glass)

Food waste

Garden Waste

Batteries

Waste

Options: Overflowing / Full / Half Full / Quarter Full / Virtually Empty

4. Do any of the following factors prevent you from recycling?

- It takes too much time
- I'm not sure what containers to use
- I don't have all the containers I need
- I don't know where to get containers / bags from
- I don't think it matters whether I recycle or not
- I recycle everything
- Other

5. Over the past few months, how often have you:

- Thrown recyclables in to the waste bin
- Thrown uneaten food or food that is packaged in to the waste bin
- Thrown dirty recyclables into the waste bin because of the time it would take to rinse the items
- Thrown items into the waste bin because you weren't sure if they could be recycled
- Forgotten to put recycling out as you were unsure of the collection day
- Thrown recyclable items into the waste bin because your recycling containers were full
- Thrown waste into the recycling bin because your wheelie bin is full

Options: Always / Often / Sometimes / Rarely / Never

6. Do you agree that the Council should take steps to encourage more people to recycle so less money is spent on disposal costs?

- Yes
- No

7. Do you think it is reasonable for the Council to take robust enforcement action against those who do not recycle?

- Yes
- No

8. If you recycled as much of your waste as possible with the existing weekly recycling service, could you cope with less frequent black bin collections?

- Yes
- No

9. If you recycled as much of your waste as possible with the existing weekly recycling service and you were provided with a larger black bin, would that help with reduced collection frequency?

- Yes
- No

10. If you recycled as much of your waste as possible with the existing weekly recycling service could you cope with a smaller black bin if collection of the bin remained fortnightly?

11. What concerns would you have if the container was emptied less often?

- I would have no concerns
- Odours
- Disposal of nappies
- The black bin would fill up too quickly
- The bin would be too heavy
- Increase in fly-tipping and litter
- Longer time between collection if I miss a day
- Vermin
- Flies
- Animal waste / animal bedding

12. How would you like to receive/find out about information on recycling and waste collection services?

- Leaflets
- Smartphone / apps
- Flintshires' My Account
- Council website
- E-mail
- Community events
- Online videos
- Other?